



COVID-19 Massage Policy

In light of the COVID-19 pandemic, we will be re-opening our office with the following strict guidelines in order to protect the safety of guests and employees.

- Each staff member will conduct a health questionnaire prior to entering the office.
- Each client will be asked to complete a health questionnaire prior to entering the office.
- Massage therapists must wear a mask at all times.
- Clients will be asked to wait in their car or outside the building until notified by massage therapist or admin.
- Social distancing of 6 feet in between staff and clients must be maintained at all times except during the time of service.
- Massage around the facial area and hands may be omitted based on therapist discretion.
- Hand-sanitizer and soap and water will be available for each guest to utilize for proper hand hygiene. All guests will be asked to wash his/her hands prior to his/her service.
- Handwashing must be utilized between each guest following the CDC recommendations of warm water and antibacterial soap for at least 20 seconds.
- The coffee bar will not be available to guests until further notice. Massage therapists will have a glass of water available to serve to each guest.
- PPE, such as gloves, linens and eye coverings should be changed between each client. These used items should be cleaned and disinfected or discarded in a closed container.
- Disinfection is for hard non-porous surfaces, glass metal and plastic.
- Contact time on label must be observed for disinfectant to work.
- Linens must be changed after each guest as they are a porous surface and cannot be disinfected without being laundered.
- Launder all linens and towels hot soapy water and dry completely at the warmest temperature allowed and store in an airtight cabinet.
- Massage therapists are responsible for disinfecting all surfaces utilized by clients in between each session including the restroom which is utilized as a changing lounge.
- If you are experiencing any illness symptoms (fever above 100, coughing, shortness of breath) or have had these symptoms in the last 14 days or have had close contact with someone who has laboratory-confirmed COVID-19 diagnosis in the last 14 days please reschedule your appointment.
- Card payments are preferred to reduce the transmission of the virus.
- Guests are not permitted to attend services with the client as the lobby area is currently unavailable.